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For Leading Complex Virtual Teams Helping  
Project Managers Improve Their Leadership  
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# **A Process Reference Model For Leading Complex Virtual Teams Helping Project Managers Improve Their Leadership Capability**

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## **A Process Reference Model For**

A Process Reference Model (PRM) describes for a certain application domain a set of processes. Each process is described by its purpose and the associated process outcomes (i.e. work products). Process Reference Models are always related to a Process Assessment Model (PAM) which holds all details (so

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called indicators) to determine the maturity of the processes of the reference model.

## **Process Reference Model — What is it? • Plays-In-Business**

A process reference model is a model that has generic functionality and can be used more than once in different models. The creator of a process model benefits from existing process reference models by not needing to reinvent the process model but only reusing it as a starting point in creating a process model for a specific purpose.

## **Process reference models - Wikipedia**

Definition of Process Reference Model (PRM): In accordance with ISO/IEC 15504:2006, a definitive set of descriptions of process entities that will later be assessed and so measured. PRMs provide an agreed terminology for process assessment.

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## **What is Process Reference Model (PRM) | IGI Global**

For example, a process reference model for specific helpdesk software is a supplement to the overarching ITIL model which fits within a framework for the specific industry. The next steps are to pursue funding and partners to develop the reference model and establish policies and procedures for maintaining and developing the reference model.

## **Establishing a Business Process Reference Model for ...**

The MGPDI model has three components: a Process Reference Model (MR-MGPDI), a Process Assessment Model (MA-MGPDI), and a Business Model (MN-MGPDI). This paper also describes the validation of this...

## **(PDF) A Process Reference Model and A Process Assessment ...**

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The Navy Process Reference Model (NPRM) has been developed by the IT Service Management Office (ITSMO) to assist commands in the "construction" of their IT services with interlocking processes that support measurable quality targets and requirements. The achievement of quality IT service is a product of measurable and repeatable processes that underpin end-to-end service delivery to the customer.

## **Navy Process Reference Model - CIO Wiki**

This paper will propose establishing a business process reference framework. The benefit to the users would be a better understanding of the system landscape, business process enablement, collection of performance data and systematic reuse of existing community experience and knowledge.

## **Establishing a Business Process Reference Model for ...**

Which is NOT a purpose of the Process Reference Model? A.

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Forms the basis of a process capability assessment for the Capability Dimension. B. Provides the mechanism whereby defined Process Assessment Models are related to the measurement framework C. Provides the basis for one or more Process Assessment Models D. Provides the basis to undertake ...

### **Q.3294: Which is NOT a purpose of the Process Reference**

A reference model—in systems, enterprise, and software engineering—is an abstract framework or domain-specific ontology consisting of an interlinked set of clearly defined concepts produced by an expert or body of experts to encourage clear communication. A reference model can represent the component parts of any consistent idea, from business functions to system components, as long as it represents a complete set. This frame of reference can then be used to communicate ideas clearly ...

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## Reference model - Wikipedia

COBIT 5 Process Reference Model in PAM (excerpt from Draft)

Purpose: high-level measurable objectives of performing the process and the likely outcomes of effective implementation of the process  
Process ID: Name

## COBIT 5 Process Assessment Method (PAM)

Figure B.1: COBIT®5 Process Reference Model (© 2012 ISACA®)  
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## Appendix B: COBIT 5: Process Reference Model - Governance ...

process reference model 4.5, which has been developed under

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the Automotive SPICE initiative by consensus of the car manufacturers within the Automotive Special Interest Group (SIG), a joint special interest group of Automotive OEM, the Procurement Forum and the SPICE User Group.

## **Automotive SPICE Process Assessment Model**

ISO 8000-61:2016 specifies the processes required for data quality management. The processes are used as a reference to enhance data quality and assess process capability or organizational maturity for data quality management.

## **ISO 8000-61:2016 - Data quality - Part 61: Data quality ...**

Applying a Process Reference Model Verify that all your processes formally map onto the framework. The mapping may not always be one to one, however. For example, a process in the framework may map directly to a task in your organization while a task in your organization may map directly to a process



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in the framework.

## **Process Reference Models: Why You Should Use One - BPI**

...

The Reference Process in Virtual Reference . The reference process for virtual reference services requires the same process steps: outreach (in the library or online); skillful interviewing; careful selection of search strategies and resources; and building a follow-up (and evaluation) step into the service. Major Point: Reference work is a ...

## **Module 1: Steps in the Reference Process - ORE Online**

The COBIT 5 process reference model defines and describes in detail the governance and management processes normally found within an enterprise relating to IT activities, providing a common reference model understandable to operational IT and business managers.

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## **COBIT (Control Objectives for Information and Related ...**

This is an exercise in providing creative brainstorm references for using COBIT content to support digital business governance and management activities. It is important to keep in mind that COBIT is a reference model to be used as you see fit. It is the user's choice as to how to use it—a little or a lot, for comparison or as reference.

## **COBIT | Control Objectives for Information Technologies**

...

A process reference model represents dynamic aspects of an enterprise, e.g. activity sequences, organizational activities required to satisfy customer needs, control-flows between activities,...

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